

Appendix 1

Dementia Services Review Design and modelling stage

Update on progress

May 2018

Di Bardwell



Dorset Clinical Commissioning Group

Dorset vision

Every person with dementia, and their families and carers, receive high quality, compassionate care from diagnosis to end of life care. This applies to all care settings, whether home, hospital or care home.





Outcomes



- I have personal choice and control over the decisions that affect me
- I know that services are designed around me, my needs and my carer's needs
- I have support that helps me live my life
- I have the knowledge to get what I need
- I live in an enabling and supportive environment where I feel valued and understood
- I have a sense of belonging and of being a valued part of family, community and civic life
- I am confident my end of life wishes will be respected. I can expect
 a good death



Objectives

Through a co-production approach and within the current resources and finances available through health and social care:

- Design and deliver consistent and high quality, compassionate care and support to meet the needs of people living with dementia and their carers from diagnosis to end of life.
- Ensure equity of outcomes for people living with dementia and their carers across Dorset localities.
- Achieve and maintain a diagnosis rate of two thirds of prevalent population.
- Increase the number of people being diagnosed with dementia, and starting treatment, within six weeks from referral.
- Improve quality of post-diagnosis treatment and support for people with dementia and their carers.







Dorset Healthcare NHS	48 commissioned inpatient bed - Alderney Hospital
Foundation Trust	16 commissioned In-patient beds - Chalbury Unit (currently closed)
	12 commissioned In-patient beds - Betty Highwood (currently closed)
	In-reach service
	Intermediate Care Service for Dementia (ICSD) East –an intensive support service
	Older Persons Community Mental Health Teams
	Haymoor Day Hospital, Alderney
	Melcombe Day Unit, Weymouth
	Memory Assessment Service (MAS)
Alzheimer's Society	Memory Support and Advisory Service (MSAS)
INTERDEPENDENCIES	Psychiatric Liaison Services
Poole Borough	Care UK: Specialist dementia care at home (domiciliary)
	Respite provision
Bournemouth Borough	Early Help and Prevention services commissioned by BBC to support people living with
Council	dementia in the community
Dorset County Council	Care Homes and Respite provision for people with dementia
Acute/Com Hospitals	Hospital links to Community
Various	Information provision
	Out of Hours crisis services
	Care home providers providing dementia care
	Dementia workforce – recruitment, retention and training

Review process



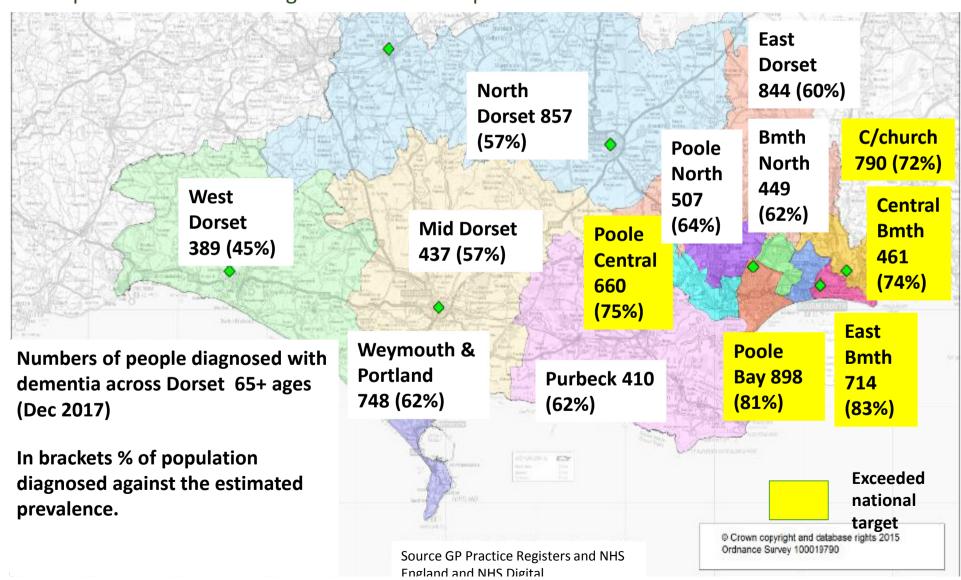
Going on the journey together to find solutions





NHS England national dementia diagnosis target (Dec 2017)

- Estimated prevalence of 65+ years = 13,164 patients
- Total aged 65+ on dementia registers = 8,164
- Diagnosis rate December 2017 = 62%
- Gap to meet national target of 66.7% = 616 patients



Summaries across stages

DATA AND NEEDS ANALYSIS

Prevalence of dementia in Dorset estimated 13,089

Numbers of people diagnosed appears to have plateaued

Ageing population is increasing

Different demand shown across Dorset localities and rural/urban

61% of people with dementia have other health conditions

Currently 189 people have early onset dementia

Bournemouth localities and the Purbecks have the highest % of people within care homes

ENGAGEMENT & VIEW SEEKING ANALYSIS

Support groups, charities and volunteers identified as working well

Failures in care pathway

Fragmented services

No continuity of staff

Lack of support particularly post-diagnosis

Carers want more involvement in care planning

Awareness raising in general public needed

Services understaffed

Need for better respite options and carer breaks

DESIGN THEMES

Smoother and quicker diagnostic pathway

Joined up services across health and social care

Support, advice and guidance along whole pathway – Dementia Coordinator role

Information and crisis helpline

Improved support for carers

Education and training

Tackle delayed discharges

Improved care in the home

Wider options for carer breaks and respite

Meet crisis needs and higher levels of support



Dementia care pathway

Population requiring inpatient care

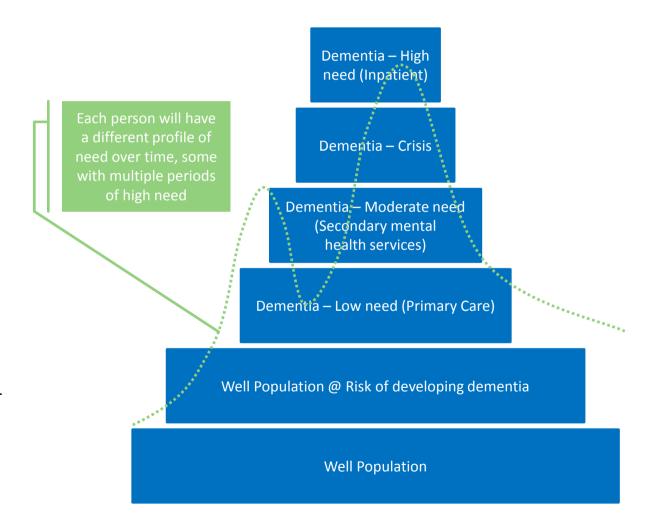
Population experiencing an episode of crisis

Population with in Mental health care clusters 19-21

Population with dementia diagnosis

Population with dementia risk factors – age, vascular health etc

Population of Dorset



Summary of key elements of emerging 'Dementia Together' Service

Dying Preventing well Diagnosing well Living well Supporting well well Phone line for information and advice. Advice/guidance for professionals. Website. Dementia Directory. Crisis Helpline Specialist Care homes Training & support, Quality Marka SINGLE POINT OF CONTACT **Emotional** End of life Awareness raising wellbeing care Urgent and course for Primary Care Palliative care intensive Dementia Health Higher carers Screening dementia Education to Checks support needs. care homes support needs Integrated Living Well with Dementia Intensive Triage Dementia CMHT Support Team Dementia' Information Intensive Support Step up/down care group session at home home heds Memory assessment, Information event offered to Therapies, SALT scans & diagnosis Specialist Inpatient all newly diagnosed **Dementia Friendly** Frailty Teams. provision and their carers Social Care Teams Communities Neuropsychology Out of Hours Dementia Advisor/Co-ordinator - from diagnosis to end of life Treatment Information, advice, care planning, reviews, signposting to activities, groups, options Trusted Assessor for social care Activities, Groups, Peer Support, Befriending, Care at home, Assistive Technologies, Therapies, 'Pop up' support in communities. Education and training for workforce Carers: Emotional Support, Peer Groups, Respite, Short Breaks, Education

DIAGNOSING PREVENTING LIVING WELL -SUPPORTING WELL -**SUPPORTING WELL-**WELL WELL **LOW LEVEL HIGH LEVEL CRISIS** Dementia Telephone Secondary Dementia Intensive support team coordinators helpline based diagnosis Nurses/Team (ICSD) commissioned options service formally West and All settings (OP CMHT) continue East or or Admiral Nurses Information supporting family Dementia In-reach service into care **Primary Care** signposting carers coordinators. homes across whole of triage service Dorset with 2 referral In-reach into care Day hospital routes homes only Dementia provision as current Specialist Dementia Healthchecks or Inpatient Unit based Dementia Alderney Hospital only coordinators Day hospital provision closed to release for Early onset **Primary Care** Specialist Dementia Dementia resources into NHS based nurse led Inpatient Unit based Friendly Dementia services. clinic Living well with Alderney Communities, Utilise social care day businesses & GP Dementia plus 'Step up' and 'Step services for patients educational practices down' care home beds where appropriate session for all newly diagnosed Neuropsychology Crisis Helpline Align both Day Out of Hours Hospitals with Carer's emotional **Intensive Support** support training (ICSD) as day provision Cognitive Stimulation Therapy

Next steps



Deliverables	Completion date
Stage 3: Design and Modelling Shortlisted and costed model options Strategic Outline Case with model options	June 2018
Stage 4: Approvals and Consultation	December 2018
Stage 5: Evaluation of consultation and fully costed Business Case	March 2019
Stage 6: Procurement and secure service provision	September 2019
Stage 7: Mobilisation and contract management	To follow

